

Strategic Plan 2009 -2012

'Statement of Purpose'

'As the peak body in Australasia for the development of knowledge and skills in Road Rescue'

We will:

- Contribute to community safety and the saving of life
- Gather and provide innovative ideas and technical information to the industry
- Facilitate Australasian Challenges, symposia and workshops
- Create and maintain networks with other relevant peak bodies nationally and internationally
- Initiate opportunities to promote the ideals of ARRO

Key Result Area	Goals	Strategy
Australasian Road Rescue challenges	<p>Participation of all member agencies at the annual challenge to provide a learning experience</p> <p>Increased learning through the expansion of our practitioner's network.</p>	<ul style="list-style-type: none"> ▪ Support host agency organising committee ▪ Provide effective guidance and direction ▪ Ensure maintenance of ARRO standards ▪ Continue to generate technical input from ARRO members ▪ Take a lead role in the design and conduct of the learning symposium ▪ Promote the challenge via the ARRO web site ▪ Facilitate the opportunity for benchmarking of agency member's standards ▪ Establish and maintain standards for assessors
Provision of information and technical advice to rescuers	<p>Provide members with up to date technical information</p>	<ul style="list-style-type: none"> ▪ Conduct extended technical forums ▪ Research innovations impacting on the road rescue industry ▪ Facilitate and maximise the use of the ARRO web site for discussion forums to share technical information ▪ Circulate new equipment and technical bulletins ▪ Liaise with rescue tool manufacturers
Engage with other peak bodies, emergency management and road safety organisations	<p>Form networks with other relevant peak bodies, nationally and internationally</p>	<ul style="list-style-type: none"> ▪ Participate actively in World Rescue Organisation (WRO) ▪ Liaise with organisations such as AFAC, CARRS Q, Standards Australia, Australasian College of Road Safety ▪ Benchmark ARRO with other rescue peak bodies

ARRO Measures of Success (KPI's)

- Increased participation in annual challenges and learning symposia
- Majority of participants rate the annual road rescue challenges including assessor standards, learning symposia and workshops as meeting or exceeding their expectations as recorded against the annual challenge survey
- Increasing number of hits and downloads from web site
- Member feedback suggests that technical information on web site meets or exceeds their expectations
- Engagement with members and the industry in discussion forums or the publication of relevant material
- Increased membership base
- On going involvement with other peak bodies, emergency management and road safety organisations